

## **Service Coordination Manager**

Designed for Developmental Disabilities Services

**The Elyxyr Group**'s Service Coordination Manager is a **secure**, **centralized**, **collaborative** (amongst participating agencies) website that **automates** and **facilitates** intake, waitlist and service coordination for developmental disabilities services.

## \_\_\_\_ For Families \_\_\_\_

- Application may be filled in securely online 24/7 by families or intake may be conducted by participating agencies.
- **Postal code validation** to ensure only clients within a specified region may apply.
- **Bilingual** to accommodate both French and English.

\_\_ For Agencies \_\_\_\_

- Waitlist automated for integrity: clients added to waitlist upon confirmation of eligibility and removed from waitlist upon entering a service.
- Reminders tagged to applications for follow-up.
- Centralized Document Repository where client documents can be **uploaded** and **shared** with partner agencies.
- Service history accessible on system.
- Child and Adolescent Needs and Strengths (CANS) assessment available for tracking improvements.
- Flexibility to reschedule or defer service
- **Statistical reports** available for reporting to government/funder.
- Targeted client list generated based on multiple variables such as agency, status, region, language, age and skill domain for mailing list and intake planning.
- Auto mailer to send **mass emails** to targeted client list in a private and personal manner.
- Export client information to partner agencies' database.
- Unique wait list record per client which prevents duplicate entries and eliminates the need to consolidate different wait lists.

